MARLON BASTIDA

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PROFESSIONAL SUMMARY

SRE & FinOps Engineer with over 20 years of experience in critical infrastructure, reliability, and cloud cost governance. Specialist in high-availability architectures (AWS/Azure/GCP, Kubernetes), SLOs/SLIs, incident automation, and FinOps practices for continuous cost optimization. Proven track record of achieving over 99.9% availability in PIX environments, reducing costs through rightsizing and strategic tagging, and evolving teams toward SRE + DevSecOps operating models. Fluent English (B2/C1), with active practice and pronunciation certification.

STRATEGIC SKILLS (SRE + FINOPS)

SRE & Reliability: SLO/SLI/SLA, Error Budgets, Incident Management, Post-Mortems, Auto Scaling, Zero-Downtime Deployments, Capacity Planning
FinOps & Cloud Economics: Cost Allocation, Tagging Strategies, Rightsizing, RI/Savings Plans, Showback/Chargeback, Budget Forecasting, Cloud Cost Monitoring
Cloud & IaC: AWS, Azure, GCP, Terraform, Ansible, CloudFormation, Helm, GitOps
Observability & Monitoring: Prometheus, Grafana, ELK/EFK, New Relic, Zabbix, SolarWinds, Dynatrace
CI/CD & Automation: Jenkins, GitLab CI, GitHub Actions, Azure DevOps, JFrog, Nexus, Python, Bash, PowerShell
Containers & Orchestration: Kubernetes (EKS/AKS/GKE), Docker, Redhat OpenShift, Redhat AAP
Security & Compliance: DevSecOps, Trivy, SonarQube, Docker Scout, IAM, Compliance and Auditing

PROFESSIONAL EXPERIENCE

DevOps & SRE Engineer | Qintess (BASA) | Jan. 2026 – Until now

- Automation of the entire remediation workflow using Zabbix, ServiceNow, and Red Hat Ansible Automation Platform (RH AAP).
- Have used SharePoint and GitLab for documentation and Planner for activity management.
- Integrate the BeyondInsight (PAM) password vault.

SRE & FinOps Consultant | Freelancer / Omniforge | Apr. 2023 – Present

- Structured project governance and infrastructure SLAs, defining incident severity levels, SLOs, and a technical PMO model for international small and medium-sized businesses.
- Designed CI/CD and IaC pipelines (Jenkins, Terraform, JFrog) focused on reliability, reducing lead time and standardizing environments with rollback policies and health checks.
- Applied FinOps practices in multicloud environments by implementing tagging, cost monitoring, and budget alerts to optimize cloud spending across projects.

DevOps & SRE Engineer | BRQ Digital Solutions (Client: Credit Suisse) | Nov. 2021 – Mar. 2023

- Led the transformation of CI/CD pipelines, aligning Brazilian operations with global reliability and compliance standards and accelerating delivery by 12x (1 h → 5 min).
- Implemented observability metrics (SLOs and error budgets) and troubleshooting guides in Confluence, reducing MTTR and promoting a post-mortem culture.
- Optimized cloud costs through container rightsizing and scalability policy reviews, ensuring high availability in critical financial-sector environments.

Cloud Architecture & FinOps Consultant | Global Hitss (Client: Claro) | Jul. 2021 – Oct. 2021

- Worked in the Cloud Center of Excellence (CCoE), applying the FinOps cycle (Inform, Optimize, and Operate) to cost governance across AWS, Azure, and GCP.
- Reactivated two stalled strategic projects worth over BRL 1 million, including a secure CDN for HBO on AWS, with an architecture optimized for performance and cost.
- Standardized documentation and governance workflows in Confluence and SharePoint, reducing operational costs and increasing cloud resource efficiency.

SRE Engineer | Matera (PIX Products) | Nov. 2020 – May 2021

- Managed critical instant-payment infrastructure (AWS + EKS), ensuring 100% availability with no downtime during weekly releases executed with Helm and Terraform.
- Implemented end-to-end observability (Prometheus, Grafana, and ELK), monitoring PIX transaction SLOs and resolving bottlenecks in queues (RabbitMQ/SQS) and Aurora/EC2 scaling.

- Applied capacity planning and auto-scaling policies, reducing infrastructure costs while maintaining latency below 200 ms during traffic peaks.

DevOps & Reliability Engineer | Act Digital (Client: Sodexo Global) | Aug. 2020 – Sep. 2020

- Migrated CI/CD pipelines to GitLab CI with Terraform and Azure, implementing health checks and rollback policies for a CRM mobile application in Brazil and Chile.
- Aligned global squads through Scrum, with standardized SLOs and reliability metrics across regions.

Senior Cloud/Infrastructure & SRE Analyst | Raízen / FWC Group / ADTsys / Ativy | 2015 – 2019

- Raízen: Automated credential management in AIX/Linux with Puppet and validated AWS provisioning with Ansible for the CERES project, ensuring high availability in satellite data processing.
- FWC Group: Implemented Mega ERP on Oracle Cloud, automated 30% of administrative tasks with PowerShell, reduced downtime by approximately 10%, and optimized monitoring with Zabbix by 15%.
- ADTsys: Created a log collection pipeline for Ford, reducing audit time by 75% (2 h → 30 min), and implemented auto scaling on AWS/GCP plus proactive SSL and certificate management.
- Ativy: Managed private and public clouds (VMware, CloudStack, and AWS) with a 5-minute SLA, configured Fortinet/Juniper networks and firewalls, and mentored junior professionals in reliability practices.

Infrastructure Analyst | IBM (Intel Team – Clients: Odebrecht & Cielo) | Previous Experience

- Managed private cloud environments with Windows Server, Citrix, and VMware under ITIL practices, supporting mission-critical systems with RCA, capacity planning, and operational stability routines.
- Handled SQL Server and network tickets through IBM Maximo, monitored server health, supported SME and dispatcher operations, and developed a PowerShell cmdlet to assess disk health during Windows Server troubleshooting.

Network & Systems Administrator | Giannini | Previous Experience

- Administered AD, DNS, DHCP, Microsoft Exchange 2003/2010, IPsec VPNs, internet links, Mega ERP, and mobile devices, ensuring the stability of network and communication operations.
- Designed and configured Debian/Fedora Linux servers for Squid Proxy, improving web traffic control, access management, and corporate environment security.

EDUCATION

- MBA in Network Management and Systems Security | Centro Universitário Senac (2014)
- Bachelor’s Degree in Computer Science | Universidade Paulista (2002)

CERTIFICATIONS & RELEVANT COURSES

- Microsoft Azure Fundamentals (AZ-900) | AWS Cloud Economics Essentials | DevOps Essentials
- GCP Core Infrastructure | Descomplicando Terraform | Advanced DevSecOps
- Google AI Essentials | Cybersecurity Fundamentals | Multicloud DevOps & AI Bootcamp

HIGHLIGHTS & LANGUAGES

- English: Fluent (C1) | Active daily practice (Fluency Academy) + lifetime-access app (ELSA Speak) focused on pronunciation, fluency, vocabulary, intonation, and grammar, plus the Dola app for conversations with a C2-level English teacher.
- Member of the DevOps Institute
- Speaker on DevOps & SRE Culture (HNZ Consulting)
- Volunteer mentor in BRQ’s EntryPoint Project
- Co-author – OKR Journey & Curator and co-author – Security Journey – Braspress